

Paradise House chosen from nearly 600 homes!

Congratulations to Paradise House, who have been thrust into the limelight by our nurses, they've been selected for this recognition due to their outstanding use of the Immedicare service.

Since the 39 bedroom home in Leyland has undergone a major refurbishment, usage of our Immedicare telemedicine service has greatly increased; staff at the digital hub have been impressed by how the home, and especially their staff, are now utilising the service.

David, Senior Account Manager of Immedicare says:

“The care home manager and staff have really embraced Immedicare since their complete refurbishment, and have adopted it as their preferred point of access for all services”



When asked about Paradise House, Fran, the Digital Care Hub Clinical Team Leader said:

“After receiving a video call from Paradise House yesterday, I found Carol, one of the home’s care team, to be professional, warm and friendly. She clearly made the well-being of the resident her top priority, and together we formulated an individualised plan of care which allowed the resident to safely remain within the home with the option of being reassessed throughout the near future by the staff at the digital care hub”

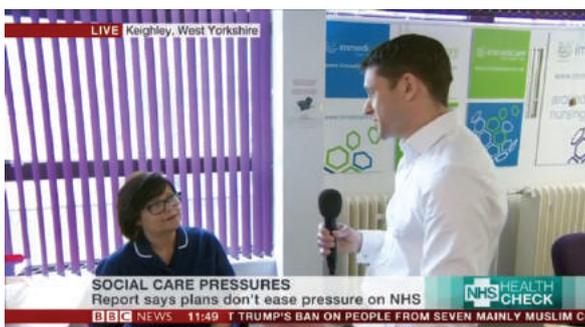


Care Home Manager, Ursula, explains her feedback:

“The residents enjoy the interaction with the nurses, and the staff find the nurses to be very pleasant, patient and considerate of our resident’s cognitive impairment.”

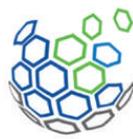
Ursula continues “The service is beneficial to both residents and staff and has helped ensure our resident’s care and medical needs are met. The staff at Paradise House think the Immedicare service is brilliant!”

Well done to all the staff at Paradise House for their excellent use of Immedicare. It’s delightful that Paradise House residents enjoy using the service and that the home is already experiencing the benefits from telemedicine.



The BBC Visits Immedicare

A live crew from the BBC has visited the Immedicare Digital Health Hub at Airedale Hopsital, to demonstrate to its viewers the use of telemedicine and how it’s benefitting care homes in the UK. The filming was part of a themed and nationwide “NHS Week” of stories.



Immedicare has been warmly welcomed in Liverpool!

Following an initial launch in 37 Care Homes, Liverpool Clinical Commissioning Group are expanding their offer of the Telemedicine service to all older peoples' residential and nursing care homes across Liverpool, bringing the number of care homes with Telemedicine to 56, and also continuing to provide support to three purpose built residential Intermediate Care Units.

Immedicare is a telemedicine service provided to care homes, which allows the care worker to video call the digital hub in Airedale Hospital whenever a resident has a health concern and to speak to a band 6/7 nurse who is trained to deal with acute problems. The service reassures staff on the resident's wellbeing and treatment, helps to avoid unnecessary unplanned hospital visits and the hub nurses can even request a prescription from the registered GP during the video call, if medication is needed.

The service is being deployed as part of the wider Liverpool Care Home Improvement Strategy which is a joint strategy between the CCG, Liverpool City Council and the care home community, and is dedicated to improving care in care homes through innovation, across Merseyside.

Dr Fiona Ogden-Forde, Governing Body Member & Clinical Lead for Healthy Ageing at Liverpool CCG commented: "The Immedicare service is an important part of our Care Home strategy, in achieving our ultimate goal of delivering the best possible experience for residents, families and Care Home staff.

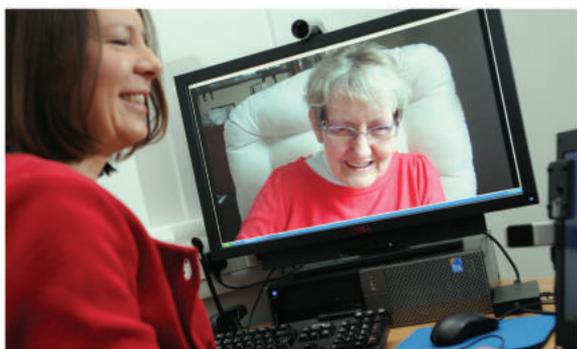
Phil Parkinson – Managing Director of Immedicare commented:

"We're excited to be working with the LCHIP team in Liverpool as they are a highly innovative group, and their decision to commission our service for a longer term will provide us with the opportunity to aid more care homes with telemedicine across Liverpool. This expansion takes the number of care homes using Immedicare to over 600 and we're hoping to see the same success in Liverpool as we have across the country."

Immedicare Helping Care Homes through Winter

Elderly people are especially vulnerable during winter for multiple reasons. During the colder months they are much more susceptible to certain ailments, such as the flu and common colds, which can develop into more serious illnesses.

Throughout Winter, the NHS is known to struggle with the extra hospital visits being made. It's important to help residents in care homes avoid these tiresome and sometimes distressing trips to hospital, which can involve a long journey and possibly a long wait.



Using Immedicare may allow residents to be treated in the comfort of their own room, helping them avoid the associated contagion.

A care home manager from Maghull, discusses the use of Immedicare in their care home:

"Hospital admissions from the home are down by over 40%, we save hours of time on every call we make. What could be a several-hour, half-day trip to hospital can now be resolved using Immedicare in a matter of minutes."

We urge care homes to use Immedicare whenever possible during winter, to reduce the pressures on hospitals and GP's, and to give patients high quality care as quickly as possible in their own homes.



NHS Foundation Trust



In partnership with Airedale NHS Foundation Trust and Involve

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